



Edition 1.0 2021-05

# INTERNATIONAL STANDARD

Internet of things (IoT) – Integration of IoT trustworthiness activities in ISO/IEC/IEEE 15288 system engineering processes

INTERNATIONAL ELECTROTECHNICAL COMMISSION

ICS 35.020; 35.030

ISBN 978-2-8322-9808-4

Warning! Make sure that you obtained this publication from an authorized distributor.

# CONTENTS

FC	REWORD		4		
IN	TRODUCTI	ON	5		
1	Scope		6		
2	Normativ	e references	6		
3	Terms ar	nd definitions	6		
4		ted terms			
5	IoT systems/services and IoT trustworthiness				
0					
		aracteristics specific to IoT systems and services			
6	-	es for realizing IoT trustworthiness			
0		neral			
		reement processes			
	6.2.1	Acquisition process			
	6.2.2	Supply process			
	-	ganizational project-enabling processes			
	6.3.1	Life cycle model management process			
	6.3.2	Infrastructure management process			
	6.3.3	Portfolio management process			
	6.3.4	Human resource management process			
	6.3.5	Quality management process			
	6.3.6	Knowledge management process			
	6.4 Teo	chnical management processes			
	6.4.1	Project planning process	14		
	6.4.2	Project assessment and control process	14		
	6.4.3	Decision management process	15		
	6.4.4	Risk management process	15		
	6.4.5	Configuration management process	16		
	6.4.6	Information management process	16		
	6.4.7	Measurement process			
	6.4.8	Quality assurance process			
		chnical processes			
	6.5.1	Business or mission analysis process			
	6.5.2	Stakeholder needs and requirements definition process			
	6.5.3	System requirements definition process			
	6.5.4	Architecture definition process			
	6.5.5	Design definition process			
	6.5.6	System analysis process			
	6.5.7	Implementation process			
	6.5.8	Integration process			
	6.5.9 6.5.10	Verification process			
	6.5.10 6.5.11	Transition process			
	6.5.12	Operation process			
	6.5.12	Maintenance process			
	6.5.13 6.5.14	Disposal process			
	0.0.14				

Annex A (	informative) Examples of risks specific to IoT systems	25			
A.1	General	25			
A.2	Example 1: Security risk	25			
A.3	Example 2: Reliability risk	25			
A.4	Example 3: Safety risk	25			
A.5	Example 4: Privacy risk	26			
A.6	Example 5: Resilience risk	26			
A.7	Example 6: Risk arising from interconnected IoT trustworthiness factors	26			
Annex B (informative) Overview of process and its application					
B.1	Overview of approach toward process for IoT trustworthiness	27			
B.2	Application of process to enhance IoT trustworthiness	29			
Bibliography					
Figure 1 –	- An IoT system, a system of systems	10			
	<ul> <li>Relations between typical characteristics of IoT systems and process</li> </ul>	29			

## INTERNET OF THINGS (IoT) – INTEGRATION OF IOT TRUSTWORTHINESS ACTIVITIES IN ISO/IEC/IEEE 15288 SYSTEM ENGINEERING PROCESSES

#### FOREWORD

- 1) ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.
- 2) The formal decisions or agreements of IEC and ISO on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC and ISO National bodies.
- 3) IEC and ISO documents have the form of recommendations for international use and are accepted by IEC and ISO National bodies in that sense. While all reasonable efforts are made to ensure that the technical content of IEC and ISO documents is accurate, IEC and ISO cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC and ISO National bodies undertake to apply IEC and ISO documents transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC and ISO document and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC and ISO do not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and, in some areas, access to IEC and ISO marks of conformity. IEC and ISO are not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this document.
- 7) No liability shall attach to IEC and ISO or their directors, employees, servants or agents including individual experts and members of its technical committees and IEC and ISO National bodies for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this ISO/IEC document or any other IEC and ISO documents.
- 8) Attention is drawn to the Normative references cited in this document. Use of the referenced publications is indispensable for the correct application of this document.
- 9) Attention is drawn to the possibility that some of the elements of this ISO/IEC document may be the subject of patent rights. IEC and ISO shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 30147 has been prepared by subcommittee 41: Internet of Things and related technologies, of ISO/IEC joint technical committee 1: Information technology. It is an International Standard.

The text of this International Standard is based on the following documents:

FDIS	Report on voting
JTC1-SC41/210/FDIS	JTC1-SC41/221/RVD

Full information on the voting for its approval can be found in the report on voting indicated in the above table.

The language used for the development of this International Standard is English.

This document was drafted in accordance with ISO/IEC Directives, Part 2, and developed in accordance with ISO/IEC Directives, Part 1, available at www.iec.ch/members\_experts/refdocs and www.iso.org/directives.

#### INTRODUCTION

In the Internet of Things (IoT), all IoT devices are mutually connected to each other and this is expected to bring new advantages to daily life. On the other hand, traditional system management devices (thermostats, lighting systems, traffic lights, etc.) which were not previously connected to the Internet are now being connected without regard to the level of IoT trustworthiness required by the system-of-interest. Many of these devices are being connected without the benefit of security controls and processes in place for servers, PCs, and smartphones. Flaws or failures in these devices caused by lack of IoT trustworthiness can have a deep impact on the users and system operation. This implies that there are conditions and characteristics specific to IoT systems and services which are different from those of other existing IT systems and services. Examples are as follows.

- The extent and the degree of impacts of threats are very wide and big.
- The life time of IoT systems and services, especially in operation and maintenance, is sometimes very long.
- It can be very difficult to monitor and manage some types of IoT devices.
- It can be difficult for communication entities including IoT devices to sufficiently know the environments of each other.
- The functions and performances of some IoT devices might be restricted technologically.
- In IoT systems and services, connections between entities can be made which the developers of the entities did not anticipate.

The purpose of this document is to provide guidance to realize IoT trustworthiness. This is because existing documents are targeted to each application area and do not necessarily cover all the challenges faced by the IoT system and service according to the above conditions and characteristics specific to IoT systems and services. This document provides system life cycle processes to realize IoT trustworthiness by applying and supplementing ISO/IEC/IEEE 15288:2015.

### INTERNET OF THINGS (IoT) – INTEGRATION OF IOT TRUSTWORTHINESS ACTIVITIES IN ISO/IEC/IEEE 15288 SYSTEM ENGINEERING PROCESSES

#### 1 Scope

This document provides system life cycle processes to implement and maintain trustworthiness in an IoT system or service by applying and supplementing ISO/IEC/IEEE 15288:2015. The system life cycle processes are applicable to IoT systems and services common to a wide range of application areas.

#### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 61508 (all parts), Functional safety of electrical/electronic/programmable electronic safety-related systems

ISO/IEC Guide 51:2014, Safety aspects – Guidelines for their inclusion in standards

ISO/IEC 27005:2018, Information technology – Security techniques – Information security risk management

ISO/IEC 27031:2011, Information technology – Security techniques – Guidelines for information and communication technology readiness for business continuity

ISO/IEC 29134:2017, Information technology – Security techniques – Guidelines for privacy impact assessment

ISO/IEC/IEEE 15288:2015, Systems and software engineering – System life cycle processes

ISO 31000, Risk management – Guidelines